

Digital Government. [Simplified]

[simple]
Technology
Solutions

Simple Technology Solutions is an **8a HUBZone** small business specializing in **digitalizing government operations**. We integrate **cloud-native** technologies and **Agile** practices to deliver **full-stack digital solutions** that are cost-effective and user-friendly. The **Mission** drives us, and we hyper-focus on business objectives and outcomes for end-users. Our **enterprise** approach delivers future-proof digital solutions maximized for **interoperability, scalability, and security** – by design. We are flexible and enthusiastic about quickly and iteratively getting government employees/operators the capabilities they need.

OUR CAPABILITIES



Cloud & DevSecOps

Design, build, and enhance cloud and multi-cloud (AWS, GCP, Azure) environments. **Migrate** mainframe and **legacy** IT to the cloud, using automation to boost **security, governance, and cost-efficiency**. Coach and promote **DevSecOps** adoption using cookbooks, templates, and **fully automated CI/CD capabilities**. Provide AWS and Azure **managed hosting**.



Data Engineering, Artificial Intelligence & Machine Learning [DEAM]

Develop and implement an **enterprise data management and governance strategy**. Create **Integrated Data Platforms** to synthesize **diverse data** sources for unified **processing, reporting, and analytics**. Deploy **data pipelines** for **migration, batch processing, and data source conversion**. Utilize machine learning to enhance **agency operations**, including intelligent document processing, optical character recognition, entity resolution, and **knowledge management**.



App Modernization

Enhance performance and security of legacy applications by migrating to **AWS (GovCloud and Commercial), Microsoft Azure, and Google Cloud Platform**. Refactor using modern architecture practices like **microservices, containers, infrastructure-as-code, and serverless**. Apply agile practices and **DevSecOps automation** for faster deployment. Use integrated teams to **"shift left" UI/UX and security**. Build greenfield applications with **open-source** and **low-code** tech. Provide robust **sustainment support**.



Cloud Contact Center-as-a-Service [CCaaS]

Transform your contact center with **Amazon Connect** by leveraging cloud **scalability** and **consumption-based pricing**. Utilize IVR for smart call handling. Boost efficiency with **chatbots** and **SMS**. Enhance **customer satisfaction** and **first call resolution** while reducing abandonment rate and average handling time. Drive **quality improvement** and optimize workforce management with advanced **analytics**.

OUR PARTNERS



OUR CUSTOMERS



U.S. Citizenship and
Immigration Services



CONTRACTS

GSA STARS III
GSA MAS

An 8(a) HUBZone Company

CAGE CODE: 71PZ1

UEID#: R4G3B4GVMF79

NAICS

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